



Tarih / Date : 05.01.2017
Ref. No. : DGRPS-1401132035

GUARANTEE PROCEDURE

1. VALIDITY CONDITIONS:

- a. In case of damaged or missing part detected on engine before initial use.
- b. In case of engine do not provide the declared power output under specified environmental conditions.
- c. Under exceptional use conditions agreed by seller as described below:
 - i. If engine will run inside a cabin or similar environment, dimensions of cabin or closed environment must be approved by Yavuz Motors.
 - ii. If engine will run above 45°C environmental temperature , environment conditions and run time must be approved by Yavuz Motors

2. GUARANTEE START DATE :

Last invoice date prepared for end user.

3. GUARANTEE PERIOD :

1 year or 1000 running hours after last invoice date whichever ends first. In order to validation of guarantee there must be a run hour timer mounted to engine and sealed by seller or producer. In case of absence of such a timer or un-operational condition of the timer, Yavuz Motors technical decision of run hour shall be accepted as reference. 500- and 1000- hour service & maintenance of engines must be done by the authorized seller or agent. Customer can do service & maintenance of Yavuz Motors engine by using Genuine spare parts and through an experienced technical skilled person.

4. GUARANTEE PROCEDURE:

To validate guarantee any kind of breakdown, missing parts or damage should be informed to Yavuz Motors under specified guarantee period to following mail address as in specified format:
technicalsupport@yavuzmotors.com.

- a. Engine serial number
- b. Engine run hour
- c. Seller's
- d. Engine location description (shortly)
- e. Environmental conditions (average)
- f. Use purpose
- g. Description of breakdown



5. GUARANTEE OPERATION:

Foreign Countries:

1. To validate guarantee end user's written request as described in above article 4 is required. Reseller's request is not valid unless written approved by end user. Description of breakdown or for warranty claims shall be in English. Our company may not have authorized maintenance shop in end user's country, in such condition necessary spare parts will be transported to destination either via courier service or by air cargo or by sea cargo or by reseller's network depending on parts weight volume etc.

The cost of parts for replacement belongs to Yavuz Motors except customs taxes and local costs such as internal transport, handling etc. At destination country. We prefer that end user or reseller have capability to repair our engines but in case such capability not available then labor cost of repair of warranty engine is subjected to pre-approval, however Yavuz Motors will do its best to train the end user or reseller to have capability.

2. In case engine is re-exported then to validate the guarantee following information must be submitted to Yavuz Motors prior to sales
 - Country of export
 - Engine model
 - Serial No
 - Usage purpose
 - End user environment conditions